



## Complete your 2023 Medicare products courses today

With the end of summer just around the corner, it's already time to think about 2023 Medicare certification. To help you check this off your list early, we're pleased to share that our 2023 Medicare products courses are available now. We've made some exciting changes to our product portfolios and can't wait for you to see them.

### Get certified in two easy steps:

- Complete a Basics and Fraud, Waste & Abuse course through AHIP, Pinpoint Global or any other CMS-approved vendor.
  - Pass the associated exam with 85% or higher.
  - Attest your completion and provide the date in your Broker Learning Dashboard in [Élan](#).
    - Your username is your broker ID. Your password is: password (unless you have changed it). You may need to reset your password.
- Complete **2023** products courses for the states in which you are appointed and wish to sell (MAKE SURE YOU SELECT **2023** COURSES, AS 2022 COURSES WILL STILL BE LISTED).
  - Log on to your Broker Learning Dashboard in [Élan](#).

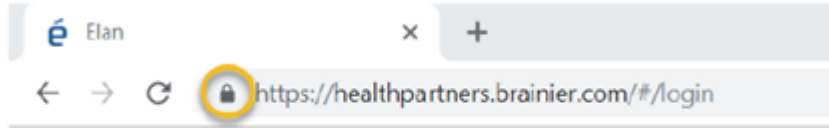
- Select the 2023 Medicare Certification learning track you wish to take:
  - **2023 Minnesota Medicare Certification** (*For HealthPartners Journey and Medicare Supplement products*)
  - **2023 Eastern Wisconsin Medicare Certification** (*For HealthPartners Robin products*)
  - **2023 Western Wisconsin Medicare Certification** (*For HealthPartners Cost products*)
  - **2023 North Dakota and South Dakota Medicare Certification** (*For HealthPartners Cost products*)
  - **2023 Iowa and Illinois Medicare Certification** (*For HealthPartners UnityPoint Health products*)
- Complete the introduction, attestation and product course.
- Pass the associated exam with 85% or higher.
- Complete the pre-order form that's embedded in each course. Submit your information by Sept. 1, 2022, to receive your materials by the end of September.

### **Adjusting your settings**

To keep your certification process hassle-free, make sure your browser settings allow Flash and Pop-ups. Following the instructions below before you begin any courses will help you avoid any technical problems.

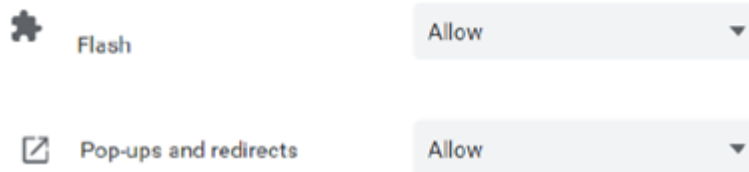
How to adjust Chrome Settings for Medicare Certification Training:

Click on the Padlock



In the drop-down, click Site Settings to open a new window

Edit the settings for the two listed below to reflect Allow



### What about documentation?

To make your certification process as easy as possible, we're not requiring course certificates and transcripts. But please **keep copies for yourself** in case you're selected for a random audit in January next year. If you're selected, you'll need to supply a copy of your certification.

### Avoid commission delays by completing your certification today

Once you've completed the requirements, you can order 2023 sales materials and begin selling our 2023 Medicare products during AEP.

**Remember:** You must be certified, licensed and appointed in **all states** in which you plan to sell. For questions or to get appointed in any state, please contact Broker Admin at **952-883-5200** or **800-298-4235**.

**Certification questions?** Email [salestrgregistration@healthpartners.com](mailto:salestrgregistration@healthpartners.com) and include your full name, agency name and broker ID number.

\*If you don't already have an Élan account, you can start the registration process by selecting Register a New Account. We'll approve your registration within 24 business hours.

The HealthPartners family of health plans is underwritten and/or administered by HealthPartners, Inc., Group Health, Inc., HealthPartners Insurance Company or HealthPartners Administrators, Inc. Fully insured Wisconsin plans are underwritten by HealthPartners Insurance Company. Fully insured dental plans are underwritten by HealthPartners Insurance Company.

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