

# GEISINGER CERTIFICATION 2023

Geisinger will be sending existing agents a training link for 2023 through email.

If the broker is unable to find the emailed training link. The broker can go directly to the site that has the training for the plan year <https://thehealthplan.litmos.com/account/Login>.

If a broker is having issues with username, password or issues accessing the training. Please reach out to our Broker Care team at 1-866-488-6653.

Brokers must complete **both GHP and AHIP training** to be “Ready to sell” for each plan year. For us to receive results, agents must transmit AHIP results to GHP when they are completing the training. If they do not, the agency will be required to submit the plan year AHIP Certificate to [brokers@thehealthplan.com](mailto:brokers@thehealthplan.com) for that plan year.

Existing brokers that are currently appointed to sell, will need to complete their training by **09/30/22** in order to sell for the plan year.

- Existing brokers not looking to sell but wanting their renewals to continue to be paid without interruption have until **12/16/22** to complete the training. If training is not completed by end of day on 12/16/2022, The broker will be terminated.

As a reminder, the 2022 & 2023 training are separate. If you are seeking a new appointment, both trainings will need to be completed to sell for 2022 and 2023 plan years. Brokers who only completed the 2023 Product training and 2023 AHIP, will only be able to sell applications for policies effective 1/1/2023 and on. Any applications for an enrollment effective date before 1/1/2023 will not be paid. If you wanted the agent to be able to sell for 2022, they will need to complete the 2022 Product training as well.

## IF YOU HAVE QUESTIONS PLEASE CONTACT US:

JSA's Marketing Team | [info@jsaonline.com](mailto:info@jsaonline.com) | 1-800-203-0433